

Briefing for the Health and Wellbeing Select Committee Meeting

Wednesday 23 May 2018

1. A&E performance

Local system performance against the A&E waiting time target (95 per cent of attendees to be seen within four hours) during April and May is set out below including the comparative performance with the 2 other Acute Trusts in the Sustainability & Transformation Partnership.

Trust	April Plan	April Actual	May Plan	May Actual	June Plan	June Actual
GWH	88.2%	91.9%	87.0%	93.8%	87.0%	
RUH	80.0%	80.7%	84.0%	93.2%	90.01%	
SFT	91.09%	93.09%	93.99%	93.2%	95.78%	

There has been a good improvement in performance during May which is thought to be attributable to a strong system wide focus on patients who have been in hospital more than 7 and 21 days.

2. CCG and Council integration plans

At meetings of the Cabinet and CCG Board in November 2017, BaNES CCG and Bath and North East Somerset Council agreed their intention to pursue closer integration, specifically to develop a single integrated commissioning function. New shadow governance arrangements have been established which includes the creation of a shadow Health & Care Board; the first meeting will take place on 6 June 2018.

3. Launch of Homeless Service

Homeless people in Bath and the surrounding area can now access vital healthcare five days a week thanks to the expansion of a key community health service. From 1 May 2018, the Homeless Health Care Service began providing homeless people with access to a local GP for an additional day each week.

The service is run each weekday morning from the Julian House hostel in Manvers Street, Bath. The facility has a specially equipped consulting room which is kitted out with all the essentials of a doctor's surgery. It is staffed each day by either an experienced nurse prescriber or male and female GPs from the newly-established Heart of Bath Medical Partnership, a result of the merger of Oldfield Surgery and St James's Surgery.

4. Changes to local urgent care services

On 1 May 2018 a number of key services transferred to new providers following a two-year long procurement process:

- i) The RUH and B&NES Enhanced Medical Services (BEMS) took over the contract for the Bath-based Urgent Care Centre. The service has been renamed The Urgent Treatment Centre and offers urgent treatment around the clock to patients who cannot wait to be seen by their local GP or are not registered with a local practice. It is located next to the Emergency Department at the Royal United Hospital in Bath.
- ii) Medvivo took on responsibility for running integrated urgent care services across Bath and North East Somerset (B&NES), Swindon and Wiltshire. The healthcare provider, which has very recently been rated as 'Outstanding' by CQC, is lead provider, working in collaboration with Vocare and BEMS+. Medvivo is responsible for running the NHS111 and have improved the service model so callers can be put through to a 'clinical hub' of experienced health professionals who can make assessments, advise and arrange urgent care if required. Medvivo is also responsible for the GP out-of-hours service in B&NES.

5. Local increase in measles cases

Since January there has been an increase in the number of measles cases across the South West with 11 people diagnosed in B&NES alone. Measles is an avoidable disease and we are working with Public Health England to encourage everyone to make sure they have had the MMR vaccine. As young people aged 16-25 are particularly vulnerable to the illness, we are working with GP practices to identify registered patients who fall into this category. They will then be contacted and invited in to their practice for their two doses of MMR.

6. Mental Health Pathway Review

The review of community mental health services launched last summer when over 60 face-to-face meetings and focus groups were held and more than 100 survey responses received. People told the Council and CCG that community mental health services must focus on preventing people from escalating into crisis, drive parity of esteem between medical and social interventions, improve the transition from child to adult mental health services, and make sure that services work together more effectively.

Six working groups, made up of staff from the Council and CCG, Virgin Care, service providers, voluntary sector representatives and Community Champions – who represent the public – are now working on the next stage of the review. This will involve holding workshops in June 2018, to which people who use services, those who care for and support them and those who deliver services are invited.

The wider public will be asked what they think of these different options for delivering community mental health services locally during a public consultation taking place in June-July 2018. It is expected that a final service model will be developed and put in place in April 2019.

7. NHSE Q4 CCG Improvement and Assessment (April 2018)

The CCG's annual assessment against national targets gives a rating against the CCG improvement and assessment framework (CCG IAF). This framework aligns key objectives and priorities as part of our aim to deliver the Five Year Forward View. The CCG has self-assessed its rating as shown in the table below, and this has been supported by the regional NHS England moderation process so far:

Better Health	Better Care	Sustainability	Leadership
GOOD	REQUIRES IMPROVEMENT	GOOD	GOOD

In terms of the 'Better Care' domain, whilst our overall quality of care within the CCG is rated good, NHSE has decided that commissioners facing providers with serious repeat national target failings are automatically downgraded. Therefore, due to the referral-to-treatment and A&E waiting time target performance at RUH, this element has been rated amber.

8. Breast Screening Programme

You will have seen the recent news when it was reported that about 450,000 women had not been invited for their breast screening due to a problem with the IT. This error went back to 2009 and resulted in women not being invited to their final breast screening appointment.

There will be an independent review into the facts, chaired both by the Chair of the Macmillan Cancer Trust and of the Chair of the Royal Marsden Hospital, and this will be expected to report in six months.

NHS England will be sending the a letter to GPs to help advise any patients that may be concerned. Any patients who have been affected by this incident will receive a letter by the end of May 2018. A telephone helpline has been set up and widely advertised.

9. NHS 70th Birthday Events - 5 July 2018

A number of national events are taking place to celebrate the NHS' 70th Birthday, these include:-

i) The NHS Big 7Tea party: GP and TV presenter Dr Hilary Jones is the face of the campaign and recently poured tea for NHS staff and Professor Jane Cummings, Chief Nursing Officer for England, in the gardens of St Thomas' Hospital. The NHS Big 7Tea is a partnership between more than 80 NHS charities with people across the country being asked to host a tea party on the big day and raise a cuppa to thank NHS staff. More than 800 people have already registered to host tea parties. We would like to encourage the whole nation to get involved, please [register for your tea party pack](#).

ii) Westminster Abbey Ceremony : On 5 July 2018 nominated members across the NHS have been invited to attend a ceremony at Westminster Abbey. Three members of staff from BaNES CCG will be attending.